

# SHRA

Sovereign Harbour Residents Association



Plummer Parsons (Galloways Accounting)  
18 Hyde Gardens  
Eastbourne  
East Sussex  
BN21 4PT

11 December 2025

Dear Sirs,

I write on behalf of the Sovereign Harbour Residents Association (SHRA) regarding various complaints we have received from our members and other residents stating that they have tried to contact you on many occasions via various methods e.g. emails/telephone calls but have received no response.

Their complaints relate to issues they have raised with you regarding the payment of the annual Sovereign Harbour rentcharge.

Please may we ask you to respond promptly and effectively to such enquiries in future so that any problems can be quickly resolved.

Please acknowledge and respond to this letter within 14 days.

I believe that Plummer Parsons are now part of Galloway Accounting and I am sure that the CEO Mr Mark Crowter would be disappointed to hear that these enquiries are not being responded to.

I look forward to hearing that these enquiries/complaints can be rectified and that all residents and members of the SHRA can feel valued and listened to.

Yours faithfully,

*Dave Rogers*

Dave Rogers, SHRA Chair  
[dave.rogers@shra.co.uk](mailto:dave.rogers@shra.co.uk)