



Sovereign Harbour Community

22 hrs · 🌐

Customer First - Eastbourne Borough Council

GREAT NEWS

We met Paul Boyce (Zone 3 Neighbourhood First) this morning Sovereign Harbour Neighbourhood Panel have a great working relationship with Customer First and our own Zone 3 team.

Below is part of an e mail Paul shared explaining how the team have managed the recent situation with the overgrowth of weeds along our walkways. We will now have a dedicated barrow hand permanently working the harbour to keep weed growth and resulting litter and dog poo to a minimum.

We would like to thank Customer First alongside KIER for their prompt actions and for providing an ongoing service above and beyond contractual obligations.

"It has been completely weed sprayed on the 'backline' and the majority of weeds have been removed.

Richard has made a decision to deploy a dedicated barrow hand in this area on a permanent basis, Monday-Friday. This is over and above its monthly contractual requirements, but I feel that it will enable us to keep the area up to a manageable/acceptable standard".

